

## **Columbian Mutual Life Insurance Company Notice to Policyholders**

In order to protect policyholders, on July 10, 2024, the Superintendent of the Department of Financial Services filed a petition with the New York State Supreme Court requesting that the Court place Columbian Mutual Life Insurance Company ("Columbian Mutual" or the "Company") in rehabilitation due to the company's financial condition. Rehabilitation is a legal proceeding overseen by the Court to protect policyholders by preserving a company's assets.

As the Company's Rehabilitator, the Superintendent is directed to take possession of the business and affairs of the Company, and if possible, rehabilitate the Company so it can return to the market as a solvent insurer.

### **Your policy remains in place. This action was taken to protect policyholders and your benefits.**

You do not need to take any special action or file anything additional at this time with respect to your policy or claim. Claims for policy benefits will continue to be processed and paid in the normal course of business. You should continue to deal with and communicate with the Company in the same manner that you have in the past. If there is any change in the future, you will be notified.

If you have any questions regarding your policy or a claim, please reach out to Columbian Mutual customer service at 1-800-423-9765 or submit an inquiry through the Company's website at [www.cfglife.com](http://www.cfglife.com). Additional details about the rehabilitation process can be found in the FAQ below.

Further information about the Petition and the Return Date may be found at the Legal and Estate Notices page of the New York Liquidation Bureau Website [www.NYLB.org](http://www.NYLB.org).

### **What is rehabilitation?**

Rehabilitation is a court proceeding authorized under Insurance Law Section 7403 in which the Superintendent takes possession of an insurance company and continues its operations. The goal of a rehabilitation proceeding is to determine whether the factors that gave rise to the court proceeding can be removed so that the Company may return to the market as a financially healthy insurance company.

Upon entry of the Rehabilitation Order, the Superintendent will commence a review of the company's financial condition, and if possible, will develop a plan to return the Company to financial health. It is not possible to give precise timeframes, but review and implementation of a potential rehabilitation plan will be a priority for both the Superintendent and the Court.

### **How will rehabilitation affect my policy?**

There will be no change to Columbian Mutual policies. All policy terms will be honored in rehabilitation. The Company will continue to pay claims as they come due in the ordinary course.

### **Should I continue to pay premium on my policy?**

Yes, all premium payments will be due as prescribed in your policy. Continue to make payment in the same manner you have in the past. Failure to pay premium in a timely manner may result in a lapse or termination of your policy.

### **How do I submit a claim?**

There is no change to the claim submission process. To submit a claim, contact the Company at 1-800-423-9765 or submit a claim through the Company's website at [www.cfglife.com](http://www.cfglife.com). Claims for policy benefits will continue to be processed and paid in the normal course of business.

**How long will the rehabilitation proceeding last?**

It is not possible to provide a precise time frame, but the Superintendent will prioritize the evaluation of the Company's financial health and determine whether a reorganization, restructuring, strategic transaction or other measure can be proposed that would permit the Company to emerge from rehabilitation subject to the Court's approval.

**What will happen if the Company cannot be restored to financial health in rehabilitation?**

Under Insurance Law Section 7403(c), if the Superintendent concludes that further efforts to rehabilitate the Company would be futile, she may apply to the court to liquidate the Company. A motion to liquidate the Company would be on notice to all policyholders and creditors and provide an opportunity to be heard in court. The Company currently has sufficient assets to cover all policy claims during the rehabilitation period. However, in the event that liquidation of the Company is necessary, the Company's policies are backed by the life and health guaranty associations of the states in which the policies were issued. In the event of a liquidation of the Company, the applicable guaranty association would step in and honor the policy up to its statutory cap. For policies issued in New York, that means up to \$500,000 in benefits are fully protected.

**How do I receive more information?**

You can find additional information on the Legal and Estates Notices page of the New York Liquidation Bureau's website, [www.NYLB.org](http://www.NYLB.org). To speak with someone about the rehabilitation, you can email [CMlinquiry@NYLB.org](mailto:CMlinquiry@NYLB.org) or call 212-341-6728.